



# Economic Growth Business Incubator ANNUAL REPORT 2020

### TRAIN. COACH. SUPPORT.

1144 Airport Blvd #260 Austin, TX 78702 512•928•2594 www.egbi.org

EGBI Is a 501(c) (3) Non-Profit Organization

#### **ABOUT EGBI**

## VISION

We believe that all businesses should be profitable, sustainable, and an asset to the community.

### MISSION

EGBI provides training, coaching, and support to aspiring and existing business owners who face barriers to growing a successful business.

## VALUES

- Be InspiringLeadership
- Trust & Honesty
- Cultural Diversity
- Resourceful & Strategic
- Deep & Caring Relationships



#### **ECONOMIC GROWTH BUSINESS INCUBATOR**

# BOARD

**Luis Delgado The Critical Update** (Chair)

Yolanda Davila BBVA (Past Chair)

Ryan Melendez Truist Financial (Chair Elect)

**Robert Shipman Frost Bank** (*Treasurer*)

Sadé Ogunbode Law Office of Sadé Ogunbode (Secretary)

**Al Lopez Community Advocate** 

**Mike Lancaster** Wells Fargo

**Edwin Treviño Signarama Austin** 

**Pilar Sanchez** Housing Authority of the City of Austin

**Alejandra de la Torre** Alejandra de la Torre State Farm Insurance

## STAFF

**Barbra Boeta** Executive Director

**Joni Foster** Program Director

**Monica Peña** Marketing Manager

**Anwuli Chukwurah** Accounting Specialist

**Leonardo (Leo) Pozzobon** Program Coordinator



#### From our Board Chair and Executive Director



Yolanda Davila



Barbra Boeta

EGBI proudly celebrated its 15th anniversary in 2019. Throughout the year we gave thanks to our founders, supporters, partners, volunteers, and most importantly, our clients. It is with the help of these organizations and individuals, EGBI continues to ensure all businesses have the opportunity to become profitable, sustainable, and an asset to the community.

Through the year, we delivered our traditional programming to guide clients through the ideation, planning and implementation stages of their business. We also partnered with old and new friends to create innovative programs that would help clients overcome their barriers to growing a successful business.

Our collaboration with Avance-Austin and Thinkery offered Avance moms the ability to learn how to earn extra income while their children participated in Thinkery STEAM activities. This partnership brought the strength of three organizations together to create AVANCE's Innovative Moms Program (AIMS).

We partnered with Woodforest Foundry in Austin and the Greater Austin Hispanic Chamber of Commerce to provide the E4ALL series. This was a peer-driven program designed to help businesses achieve their short-term goals.

A grant from St David's Foundation helped to build community amongst tenants and employees of the Housing Authority City of Austin (HACA). The HACA Makers Club provided the tools and opportunities for participants to showcase their handmade merchandise at various events and online platforms.

EGBI proudly teamed up with Literacy Coalition of Central Texas to offer Ingles para Emprendedores (English for Business Owners). This was a two-month training program where participants learned how to communicate their message to customers, suppliers, and referral partners.

We are indebted to partners like the Legal Aid for Microenterprises Project, the Mexican General Consulate, and Univision that assisted with offering more training, coaching, and support opportunities to Central Texas.

All of EGBI's programs and partnerships have helped our clients to create and grow over 200 businesses and generate over \$130 million in revenue in the last 15 years. The impact our clients are having are helping to keep the Austin economy strong.

Yolanda Davila

BOARD CHAIR

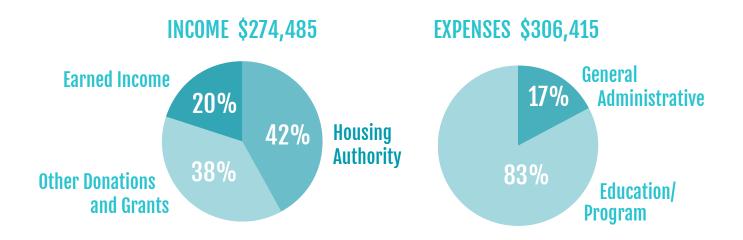
Barbra Boeta

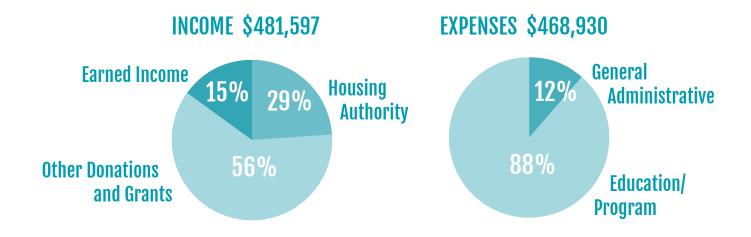
EXECUTIVE DIRECTOR



ECONOMIC GROWTH BUSINESS INCUBATOR

### **FINANCIALS**





#### EGBI BY THE NUMBERS

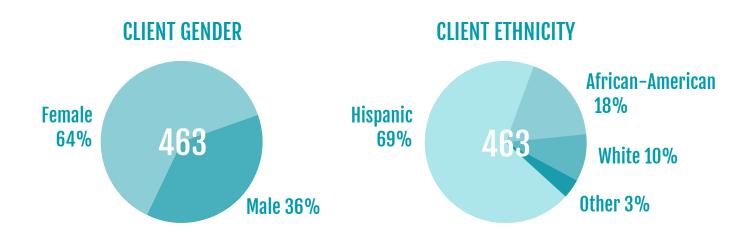
#### 2019

**TOTAL CLIENTS COACHING** CONSULTING **TRAINING TRAINING BOOKKEEPING SERVED: CLIENTS: HOURS: CLIENTS: HOURS: CLIENTS:** 463 342 316 29 190 561

**CLIENTS** TRAINING HOURS TAUGHT **INCUBATED: BY VOLUNTEERS:** 6

164

**REVENUE BY CLIENTS IN 2019** \$31 MILLION





TRAIN
Maria Dominguez

Maria Dominguez started taking classes at EGBI more than eight years ago. "I remember reading about the organization on Facebook." She decided to call and find out about the business workshops. The meeting times worked with her busy schedule working all day at the school district; and the price for the workshops was very affordable.

A teacher by training and profession, the time was not right for her to open a business in 2012; but her dream stayed with her for many years, until in 2018 she decided now was the time. She came back to EGBI, took the complete 3-month series of IDEA, PLAN and MANAGE, and set out to find a location for a Spanish Immersion pre-school.

At the end of 2019, after many months of planning and hard work, Maria finally opened her business, **Ceilito Lindo Language Immersion School** in North Austin.

The daycare program is a Spanish play-based program where children have the opportunity to engage in sensory play: music, art, language, using fine and gross motor activities perfect for preschool children from 3 to 6 years old.

"EGBI and its wonderful staff were the force I needed to start building my business and turning it into a reality. I know that they will be there if I have questions or need advice. Thank you EGBI!"

"The workshops at EGBI are designed to cover every aspect of a business. For me, they helped me write my business plan, and make financial projections for funding and maintaining my business. I also learned about taxes and financial sheets, but one of the great benefits of attending their workshops was that they connected us with other small business owners and with people in the community that would help us along the way."

In December, Maria was nominated by EGBI to be honored by EGBI's community partner BBVA during their holiday Blue Elf event. She had just opened her preschool, so the gift card that came with the honor was "exactly what she needed to build a playground for my students." She used the money to buy playground equipment and purchase security technology to keep the preschool children safe. "I will forever be thankful for this gift because it really helped me build something that I know will foster and support the physical development of our children at Cielito Lindo Spanish Immersion Preschool."



On April 23, 2018 Hawaii Nei, LLC cafe was born in Austin, Texas. Yet the vision for this food establishment was created years ago when owners Jay and Lory Henry were living in Honolulu Hawaii.

The couple created recipes and the cultural spirit from their native state and dreamed their plan to place a little bit of the Aloha State in every state in the US. Their concept has always been about sharing food and creating friendships.

"The word "Nei" in Hawaiian means 'here'. So Hawai'i Nei means 'to bring you here', and that is our goal to bring Hawaii's cuisine to the mainland." The mixture of Polynesian and Asian cuisine has roots dating back to the first plantation workers that came to Hawaii and brought their own traditional styles of food. The core diet of the Hawaiian people is taro, reef fish, fresh fruits and nuts. You will not find GMO's, preservatives or any other form of unnatural manipulation in their POKÉ. It is meant to be simple, healthy, and hopefully, put a smile on your face while enjoying it.

When the owners arrived in Texas in mid 2017, they reached out to the small business administration in San Antonio. They attended events through Score and contacted other SBA participating organizations in pursuit of guidance and resources to get started. "We were

eventually directed to the University of Texas where they were referred to an organization called EGBI."

"Economic Growth Business Incubator offered a structured mentorship on the fundamentals of entrepreneurship in the business environment of Austin, Texas. EGBI was instrumental in helping us shape our plan and discuss strategies on how to make our plan a reality. Having never previously operated a restaurant and catering business, we had an enormous learning curve ahead of us. We feel that organizations like EGBI are crucial to the growth of small businesses in America. The staff at EGBI made us aware of resources and put us in contact with people that were already doing what we wanted to do. EGBI helped us create tools like a business plan and a financial budget worksheet, that we shared with investors."

EGBI has continued to be instrumental throughout their journey. "They never stopped providing us assistance. As you can imagine our first year in operation was extremely time and financially consuming. EGBI continued to reach out to us randomly, with opportunities, advice and business wellness checks. They have been very gracious to us and we are thankful to be associated with them!"



Anne and Rudy Hardin are one of those rare couples who were born and raised in Austin, Texas.

What started as a venture to keep Rudy busy, the business has become a fulltime gig for both. Originally the Hardin's bought into a cleaning company franchise, but shortly after, they reformed under their own brand **Royal Arms Cleaning Service**.

Once they got started with their business there was no going back. Pretty quickly they were hired to clean many properties, but they were not ready for all the demand. Then, in 2017, Rudy found out he had cancer. Anne had to take over, and quickly realized she did not really know some parts of the business. Anne found EGBI doing an online search.

"EGBI has helped us get big picture knowledge of our business. There are several components to owning a business. Through their help, I have gotten the financial piece in order for our cleaning company, and I know how to read the reports. EGBI's bookkeeping service has helped us get the puzzle pieces together for our business."

Now Rudy's health is better and the couple is looking to grow their business. One goal is to win government contracts moving forward. Their value proposition is to provide great service and great employment opportunities in Central Texas.

"EGBI has helped us build a stronger foundation to expand our business. We are making more educated decisions by reading financial reports. We have a better idea of our expenses and can decide if it is worth taking a contract for a job or not." The couple explained that getting automated using QuickBooks has been great for them as well. They now have all the information they need in an easy to use system. They moved financials from pen and paper to an automated system.

#### 2019 SUPPORTERS

Al and Judy Lopez Alejandra de la Torre State Farm Insurance Alicia Figueroa Amazon Smile **Amplify Austin** Amy Brack **Andy Martinez** Anurita Mittra AT&T Austin Community College **Austin Community** Foundation Ayanna Castro Clark Barbra Boeta **BBVA BCO Consulting** Betty Davis Bill McLellan Brandy Martinez **Brillante Services** Brown Distributing Capital Metro Capital One Caroline Mintle Carrie Smith Christina Collazo Christopher Rios Cindy Villanueva City of Austin - Small **Business Program** 

Clay Ramlow Comerica Consulado de Mexico en Austin Cristina Valdes Danette Castaneda Sweet Tsopelik Debora Chaparro Dell. Inc Diane Bennett Dig One Services Edwin Trevino Eliza Mav Erica Saenz Angel Oak Mortgage Solutions LLC Eunice Duong Eventbrite Exact Cleaning, LLC First Citizens Bank Fleming & Conway Agency Frost Bank Gisela Triana GiveGab Hair Central Housing Authority of the City of Austin I Live Here I Give Here | & L Framing Ianice Borrelo

Jeff Hutzhens

Jeff Macy

Jeffery Parke Jess and Gail Totten lesus Becerra Joe Albert Aguilera Joe and Lupe Morin John Hernandez John Rodriguez Jonnyka Bormann **lose Salas** Joseph Cajas Kela Hunte Krystian Reyes Lindsay Allen Lucero Photography Lucero Figueroa Luis Rodriguez Luisa Gavino Martinez Luz Lopez-Guerrero Main Auto Glass Marcela Sanchez Margo Weisz Maria Cisneros Maria Nunez Mariana Maver Cestari Insurance & Financial Services Marvin Tarin Vazquez Mary Howell. McClain Metal Works LLC Melissa Guerrero Mercedes Perry Michael Morgan Mike Lancaster Moody National Bank MTZ Brothers Drywall & **Painting Nelly Garcia** Network for Good Nora Comstock, Ph.D. Outlaw Testing, LLC

Party Impressions PeopleFund

Pilar Atocha Priscilla Cortez

Peterson, Scott & Assoc.

Quincy Dunlap Raye Sansom Rebecca Smith **Red Carpet Productions** Regions Bank Robert Shipman Roderick Robeson, CPA Roni Hernandez Rvan Melendez Sabino Pio Renteria Sade Ogunbode Shirley Sheffield Signarama Austin Siller Preferred Smiley's Junk Removal and Recycling, LLC St. David's Foundation Star Windshield Repair Sue Frye Susana Lopez Martinez Susana Stone Svlvia Garrett Tamale Addiction Tamara Cisneros Texas Capital Bank The Critical Update Inc. Tito's Handmade Vodka Tony Snyder Truist United Heritage Credit University United Methodist Community Univision **UPCS** Inspectors Veronica Briseño Veronica Guzman Veronica Trevisan Wells Fargo Bank Yeraldine Yordi Event Planner

Yolanda Davila

Yolis Rodriguez



Claudia Martinez

Claudia Miranda

# ECONOMIC GROWTH BUSINESS INCUBATOR

### 2019 VOLUNTEERS

Aaldrik Mariscal **Abbey Flores** Abel Lopez Adrian Paredes Alejandra de la Torre Alejandro Dominguez Al Lopez Andrea Beleno Harrington Andrianne Wempe **Betty Davis Brandy Martinez Brooke Hart** Carlos Nazario Cece Acosta Cristina Lopez Cullen Seitz Daniela Ariza Diana Sanchez Dillan Knudson **Eduardo Miramontes** Edwin Treviño Estella Galan Fernando Labastida Hye June Park Ilonka Soto Ivanna Neri Jeffery Hutchens Jenna Mejia Jorge Gonzales Jose J "Rudy" Muñiz Jose Salas Jose Santos Julieta Molina Karlie Ramirez

Lisa Renko Luis Delgado Marco Gonzalez Maria Alejos Maria Dominguez Marieli Cestari Mario Flores Mauricio Callejas Michael Chavez Michelle Rutan Mike Lancaster Nayeli Gallegos Okyung Lim Patricia Garcia Pilar Atocha Pilar Sanchez Ramiro Martinez Rebecca Koval Robert Shipman Roberto Ramirez Ryan Melendez Sade Ogunbode Sahabel Porto Sam Alexander Shelly Cruz Shinhee Kang Silvia Solorzano Sonia Troche Steve Montoya Sully Gutierrez Sumin "Winny" Son Veronica Trevisan Yeraldine Yordi Yolanda Davila









Krystian Reyes

# ECONOMIC GROWTH BUSINESS INCUBATOR

### OUR PARTNERS







































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